THE PARKVILLE PROCESS: 6 STEPS TO JUST LIKE NEW

Thanks again for choosing Parkville Auto Body to handle the repair of your vehicle. Whatever the extent of the damage and amount of work required, we follow the same basic process, as outlined below. If you have any questions, please don't hesitate to ask.

STEP 1 – ESTIMATE

Preliminary Estimate

First, we need to examine your vehicle's damages or imperfections so we can begin preparing a preliminary estimate for you. This can be done based on photos you've taken of the damage, or you can bring your vehicle and we'll assess the damage in person.

STEP 2 – AUTHORIZATION

Insurance Claim & Repair Authorization

Before work begins, you need to decide whether or not to file an insurance claim. If you opt to make one, rest assured that we work with all reputable insurers and are well-versed in adhering to their regulations and cost considerations. Once your claim has been filed, we will keep you and your insurer apprised of our progress every step of the way.

STEP 3 – DIAGNOSTICS

Disassembly, Scanning & Blueprint

Once we have the go-ahead to begin work on your vehicle, we will fully disassemble the damaged area to identify full scope of damages, perform all necessary scans, and complete a full repair blueprint specific to your vehicle.

STEP 4 – PARTS

Order Parts & Set Estimated Completion Date (ECD)

Upon approval of additional damages, we will order parts electronically and set an estimated completion date (ECD).

STEP 5 – REPAIR

Repair Process

Once parts arrive, we will immediately begin repairs on your vehicle. Depending on the job, the process includes any or all of the following:

- Mechanical or structural repairs
- Body Repairs
- Paint & Detail
- Reassembly
- Scans/Calibrations
- Thorough Cleaning

STEP 6 – COMPLETION

Quality Check (QC) & Delivery

After repairs, we will complete a thorough quality check to make sure everything is working and repaired properly. Once your vehicle passes, we will give it a deep cleaning and then set up a time for pickup.

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